

TERMS AND CONDITIONS

By joining the **Hotel 46A Loyalty Program** you agree that:

- You have read and accept these Program Rules; and you have read and accept the Privacy Policy (<https://www.46a.ch/privacy-policy>) which are incorporated by reference herein

All Program benefits, amenities, offers, awards and services are subject to availability and may be changed by the Hotel at any time without notice. The Hotel may terminate the Loyalty Program, in whole or in part, with six (6) months' advance notice to all active Members and with less than six months' notice in any jurisdiction if required to do so by applicable law.

At the Hotel's sole discretion, the Hotel may choose to substitute a similar rewards program for the Loyalty Program at any time immediately upon notice to active Members.

If the Loyalty Program is terminated, all unredeemed benefits will be forfeited without any obligation or liability.

Members are responsible for remaining knowledgeable of the Program Rules and any Program Rule Changes. Your continued participation in the Program will constitute your acceptance of any such Program Rule Changes.

1. JOIN THE REWARDS PROGRAM

1.1 Eligibility.

Membership is free and available to any individual who:

- (a) has the legal authority to agree to the program terms and conditions;
- (b) resides in a jurisdiction which legally permits participation in the Loyalty Program;
- (c) provides valid and accurate personal information when enrolling in the Loyalty Program; and
- (d) is not already a member of the Loyalty Program (i.e., does not already have a Membership Account)

If a Member has any questions about the Loyalty Program or these Program Rules, the Member should contact info@46a.ch

1.2 Partner Rates

Members will receive an exclusive, preferred rate ("Partner Rate") when they book rooms by sending an email to info@46a.ch or by phone +41 21 613 1212. Advance reservations are required.

- A. Partner Rates offer the lowest rates compared to available public rates, all days of the week (Monday to Sunday), with no blackout dates. Rates are sent to members by email.
- B. Partner Rates are applicable to all types of rooms.
- C. Partner Rates do not apply to groups of ten (10) or more guest rooms.
- D. Partner Rates may not be combined with other select promotions, offers or discounts, and is not valid for existing reservations or groups.

1.3 Membership Conditions

A. *Completing the Enrollment Application.* An individual may apply to enroll in the Loyalty Program by fully and accurately completing the application on the website (www.46a.ch) , at the hotel in person or by email.

B. *Individual Membership.* Only individuals are eligible for Loyalty Program membership, and each individual may maintain only one Membership Account. All Member Accounts are individual Accounts and no joint Accounts are permitted. Loyalty Program benefits are non-transferable unless expressly stated otherwise.

C. *Credit Card Information* Credit card information included in a Member's profile will be used to guarantee the Member's stay and to pay for stay charges, unless the Member provides a different credit card when the reservation is made, at check-in or at check-out. A Member may change his/her credit card authorization for future transactions by informing the hotel through email, by phone or in person.

1.4 Cancelling or Suspending Membership Accounts

A. *Cancelling by Member.* A Member may cancel his/her membership in the Program at any time by sending written notice of cancellation to info@46a.ch. All benefits will be forfeited immediately and may not be reinstated or transferred.

B. *Cancelling or Suspending by the Hotel.* The Hotel may cancel a Member's benefits at any time with immediate effect and with notice to the member, for any reason and in the Hotel's sole discretion including, without limitation, if the Hotel believes the Member has:

- Acted in a manner inconsistent with applicable laws, regulations, ordinances;
- Failed to pay any hotel bill when due or failed to fulfill a financial obligation;
- Acted in an inappropriate, fraudulent, abusive or hostile manner;
- Engaged in any misconduct or wrongdoing in connection with the Loyalty Program including, without limitation, with respect to the Loyalty Program Member benefits.